

Staffordshire Family Support & Outreach Service

A free, local service for families with children up to 19 years (25 for those with special educational needs and disabilities), we are commissioned by Staffordshire County Council to deliver the 0-19 Family Support and Outreach Service in South Staffordshire, Cannock, Stafford, Staffordshire Moorlands and Newcastle Under Lyme.

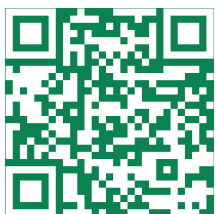
We offer varied practical support and advice to families who are facing a range of challenges. Families who take part in the programme will have a dedicated Family Support Worker who will coordinate the most appropriate services needed from a range of agencies to ensure outcomes are achieved.

Family Action

Family Action is an award-winning national charity working from the heart of local communities to support people through change, challenge and crisis. We protect children, support young people and offer direct, practical help to families.

It's what we've done for over 150 years.

To find out more about who we are and what we do, scan the QR code below.



Scan for
more info
about Family
Action

Staffordshire Family Support & Outreach Service

Telephone:
Moorlands & Newcastle: 01782 228 963
Cannock & South Staffs: 01543 735 699
Stafford: 01785 558 172

staffordshire@family-action.org.uk

Opening times
9am – 5pm
Monday – Friday

c/o Cannock Chase Family Hub
Cannock Road
Cannock
Staffordshire
WS11 5BU

Scan for
more info:



Family Action
34 Wharf Road,
London N1 7GR
T: 020 7254 6251
info@family-action.org.uk

family
action

Family Action. Registered as a Charity in England & Wales no: 264713.
Registered as a Charity in the Isle of Man no: 1206. Registered Company
Limited by Guarantee in England and Wales no: 01068186.

family
action

Staffordshire Family Support & Outreach Service

Empowering Parents, Empowering
Communities.



family-action.org.uk

Who are we?

We have been commissioned by Staffordshire County Council to deliver the 0-19 Family Support & Outreach Service in South Staffordshire, Cannock, Stafford, Staffordshire Moorlands and Newcastle-under-Lyme.

Our Mission

Family Action supports people through change, challenge or crisis. It's what we've done for over 150 years. We protect children, support young people and adults and offer direct, practical help to families and communities.

Our Vision and Ethos

At Family Action, our vision is of a society that understands the importance and power of family as a foundation for individual futures and connected, resilient communities.



Whatever issues you or your family face, we are here to help.

Our Services

Referral Based Family Support

Our referral-based family support service offers early help to families to prevent issues from escalating and equips your family with the skills you need to achieve and sustain positive change.

Family Access Support

Hands-on support to encourage and enable families to access local support within the community, for example accessing stay and play, knit and natter, free health clinics, information advice and guidance on neurodiversity, plus many more.

Targeted Outreach Visits

Family Outreach is about working in the community with families from all backgrounds and providing a helping hand with life's difficulties. We provide information, advice, guidance and signposting into what support is available in your area and help you access this.



The worker has been so helpful in coordinating professionals and referring us to other appropriate services."

What we can support you with

Family Support Workers are able to provide support for children and young people from 0-19 years and up to 25 years for those with Special Educational Needs and Disabilities. They can also help parents and carers with vulnerabilities, which are affecting family life.

Examples of the support we can provide includes:

- parenting skills and strategies
- building healthy relationships
- emotional wellbeing
- staying safe in the community
- building confidence and self esteem
- child development
- building positive relationships between home and school
- housing and financial issues
- returning to employment or education
- developing positive community relationships
- access to local services and facilities

Staffordshire Family Support & Outreach Service

T: 01543 735699

E: staffordshire@family-action.org.uk