**Cygnets Pre-School Celebrates “Outstanding” Ofsted Result with Community Celebration**

Cygnets Pre-School, part of Family Action’s five early years settings in Peterborough, is thrilled to announce that it has been awarded “Outstanding” in its latest Ofsted inspection. This prestigious recognition highlights the exceptional care, learning opportunities, and support provided by the dedicated team at Cygnets.

The exciting news was delivered by the pre-school’s very own town crier, Andy Wallman, who shared the results with parents and children in attendance. The announcement marked the start of a joyful celebration, with families and staff coming together to honour the achievement.

Children played a central role in the activities, enjoying face painting, a bubble machine, and other fun events. To make the day even more memorable, each child took home a specially made biscuit to commemorate the occasion.

Parents were eager to express their congratulations and gratitude to the team at Cygnets. One parent, Paulina Janczura, said: “Congratulations on the outstanding result! Your dedication and hard work are truly commendable, and this achievement reflects your commitment to excellence. Well done to the entire team.”

Kelly Hebdon, Cygnets Pre-School Supervisor, shared her pride in the achievement and appreciation for her team’s effort: “We are delighted to have been able to retain our previous Outstanding status. I am privileged to work with such a skilled and close-knit team; we are like a family and work together to make every child’s time at Cygnets really special. The inspection was a positive experience, and I am very proud of the result and everyone who played a part in our success.”

Cygnets Pre-School provides care and education for children aged 2-4 years, offering a nurturing environment where children can grow, learn, and thrive. It is one of five early years settings run by Family Action in Peterborough. The pre-school is committed to delivering enriching learning experiences tailored to the needs of young children while supporting parents and carers throughout their child’s formative years.

The recent Ofsted report praised Cygnets for its focus on creating a safe, engaging, and inclusive space for children, as well as the dedication of its staff in fostering strong developmental outcomes. The recognition underscores Family Action’s commitment to providing high-quality early years education and family support services across the UK.

The pre-school team believes this achievement belongs not only to the staff but also to the families and children who contribute to making Cygnets a truly special place. The award reinforces their mission to provide a positive, supportive environment for every child in their care.

If you would like to learn more about Cygnets Pre-School, please call 07821792438 or contact Family Action’s Early Years Manager, Karen Woodcock, at: karen.woodcock@family-action.org.uk.

For more information about Family Action’s work in Peterborough and beyond, visit [www.family-action.org.uk](http://www.family-action.org.uk)

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**Notes To Editors**

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**About Family Action**

Family Action is a national charity supporting people through change, challenge and crisis, in local communities and through its UK-wide helpline, FamilyLine.

Founded in 1869, when societal norms about family were fixed and rigid, the charity that established the founding principles of social work has reinvented itself multiple times throughout its more than 150-year history. With its message that there are many ways to be a family, it’s relationships that matter, Family Action ensures it represents the changing needs of families and communities in the UK today.

Driven by the belief that family can shape the future, that early experience stays with us for better and worse and that everyone deserves dignity, respect and an equal chance at life, the charity runs specialist services that protect children and support young people and adults.

It provides direct, practical help to families and communities in need through a wide variety of programmes including help for new families, parenting, family and post-adoption support, counselling, youth mentoring, FOOD clubs and the National School Breakfast Programme.

For further information, please visit our website at [www.family-action.org.uk](https://www.family-action.org.uk/)

Registered charity number: 264 713

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