We want young people to tell us about the help & support they have had from us. Please tick the answers below based on how you think we have helped you (you don't have to add your name if you don't want to).

|  |  |
| --- | --- |
| 1 Your Name:  |  |
| 2 How old are you? | Under 16 | Over 16 |
| 3 How easy was it to talk to us?  | Very hard | hard | easy | Very easy |
| 4 Did you feel listened to & supported by us?  | Not at all  | A bit | ok | A lot  |
| 5 Did you think we were fair & didn’t take sides (impartial)? | No  | A bit | Yes  | Very Fair |
| 6 Did we make sure you understood everything including our information?  | No | mostly | Yes |
| 7 Did we help you to sort out your difficulty?  | No | Some of it | Yes |
| 8 Are you more able to tick as many as you want  |  Tell others what your hopes & wishes are Tell others what isn’t helping you Make decisions about your future  Take part in meetings about you  |
| 9 What difference has our help made for you | none | A bit  | Quite a bit  | A lot  |
| 10 Do you have a better idea of your Post 16/18 possibilities? | No | A bit  | Yes  |
| 11 Would you tell your friends to come to us for help?  | No  | possibly | Yes |
| 12 Anything else you want to tell us?  |  |