

## 'Working together'

### Solihull SENDIAS & you

SEN and Disability  
Information, Advice  
and Support

Solihull  
sendias

1. We will listen to you and always value your views.
2. We will work together to find the best way for you to share your views, to be involved and to have your say.
3. We will talk to you, not about you and will always ask to speak to you, when we work with your parents. But it is ok if you want your parents to talk for you.
4. We will work together to find the best way to talk to you. This may be face-to-face, texting, using a computer/IPAD or social media (e.g. Instagram).
5. We will work together to find the best way to share information with you, in a way that you can understand it.
6. We will work together to find out how to make sure you know what your rights are (i.e. workshops, sharing information)
7. Solihull SENDIAS staff will all have a 1-page profile, on our website, so you can see us & learn a little bit about us.
8. Before we meet, we will send you our 1-page profile and let you know what the meeting is about.

From

All at Solihull SENDIAS

SEN and Disability  
Information, Advice  
and Support

Solihull  
sendias

family  
action

Building  
stronger  
families