



- ID 1230:** **Behaviour Outreach Support Service Caseworker**  
Lincolnshire Behaviour Outreach Support Service (BOSS)
- Hours:** 37 hours per week, Full Time  
40 weeks per year, Term Time Only
- Salary:** Grade 2 (upper) point 16-19  
Starting at £24,724 FTE per annum to £27,232 FTE per annum  
£19,018.46 per annum to £20,947.69 per annum for 40 weeks per year
- Contract & Location:** Permanent - **South Holland and South Kesteven**  
Temporary - **Boston and East Lindsey**

### **Family Action:**

At Family Action we transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation. We have been building stronger families since 1869 and today we work with more than 60,000 families in over 150 community-based services, as well as supporting thousands more through national programmes and grants.

**We are looking to recruit a motivated and passionate caseworker for our countywide team. Are you an innovative, self-motivated team player with experience of working with children with distressed behaviour? Are you solution focused and passionate about making a difference in everything you do? If so, we want to hear from you.**

As a BOSS Caseworker, you will work directly with children who are displaying distressed behaviour and act as a point of contact for schools providing advice and guidance. You will work as part of a team to ensure BOSS provide a responsive, consistent service across Lincolnshire.

### **Main Responsibilities:**

- Working closely with schools and families you will coproduce bespoke support plans for schools and pupils to support managing distressed behaviours.
- You will deliver a range of training packages to support schools and parents to effectively support children and young people.
- You will actively contribute to the Inclusive Lincolnshire Strategy to promote inclusion and reduce permanent exclusions in Lincolnshire.

### **Main Requirements (for more details, please see the job description & person specification):**

- You will bring your knowledge and experience of working with pupils with distressed behaviours, supporting school staff and be confident in delivering training and coaching.
- You will have the ability to manage your own caseload, complete assessments, work collaboratively to produce and review plans and record accurately using a case management system.
- Appointments are subject to Family Action receiving a satisfactory disclosure from the Disclosure and Barring Service.

**Benefits:**

- up to 6% matched-pension contributions.
- flexible working arrangements and new starters have the right to make flexible working requests from day one of employment.
- enhanced paid sick leave and paid family leave provisions;
- eye care and winter flu jabs vouchers,
- cycle to work scheme,
- investing in your professional development with ongoing quality training and career development opportunities.

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual respect**

**To Apply:**

- **Complete:** the [Application Form](#) & send to: [completed.application2@family-action.org.uk](mailto:completed.application2@family-action.org.uk)
- **Closing Date :** Friday 5<sup>th</sup> July 2024 at 9am
- **To learn more about Family Action:** [Recruitment Pack](#)
- **To learn more about our terms & conditions:** [Summary Terms & Conditions of Employment](#)
- **To help us fulfil our commitment to diversity and promoting equal opportunities:** complete our anonymous [Equality & Diversity Monitoring Information survey](#)

For direct queries or if you would like to discuss any aspect of the selection process or flexible working requests, please email:

**South Holland and South Kesteven** – [Rachel.Fannin@family-action.org.uk](mailto:Rachel.Fannin@family-action.org.uk)

**Boston and East Lindsey** – [Nicole.Gurton@family-action.org.uk](mailto:Nicole.Gurton@family-action.org.uk)

**Our commitment to Equality, Diversity & Inclusion:**

We are happy to consider any reasonable adjustments that candidates may need during the recruitment process and you will be asked whether you require any adjustments if shortlisted for interview. We also make reasonable adjustments on the job, where required.

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.